## **Reponses August 2019 - Friends & Family Test**

We have submitted our August 2019 questionnaires with the following results:

Extremely likely to recommend = 3

Unlikely to recommend =

## **Comments:**

Patient wanted to pass in thanks regarding Abby on reception for being helpful and providing useful information with suspected UTI. Said has only ever had good experiences with the reception and admin staff.

I want to thank Dr Solway for all his help. My mother's blood pressure is now very stable.

Patient called reception to thank Dr Solway for his help as felt he went above and beyond.

Jessica Solway Assistant Manager